

Bank at Home

Quick Guide

For nearly 125 years, Bank of Hawaii has been committed to weathering any storm. Today, that commitment has never been stronger. As we adjust to this current environment, we're working to ensure you have what you need to manage your finances safely and securely from home with digital banking solutions to access your accounts. Use this quick reference guide to help you manage your money today and tomorrow as we face this storm together.



e-Bankoh Quick Guide



Sign up for e-Bankoh

- 1 Visit boh.com/enroll
- 2 Fill out your account information
- 3 Get access to your accounts anywhere



Enroll in Bill Pay to send checks to virtually anyone

- 1 Login to eBankoh
- 2 Click on *Bill Pay*, and follow the on-screen instructions



Enroll in Online Bank Documents to view your statements online

- 1 Go to *Documents*
- 2 Change *Delivery Method* from *Paper* to *Online*
- 3 Read the terms and click *Submit* if you agree



Transfer money between Bank of Hawaii accounts

- 1 Click on *Transfer*
- 2 Specify the details of your transfer
- 3 Read the terms and click *Continue* if you agree

Discover all of our secure digital banking features from the comfort of home at boh.com/bankathome

Mobile Banking Quick Guide



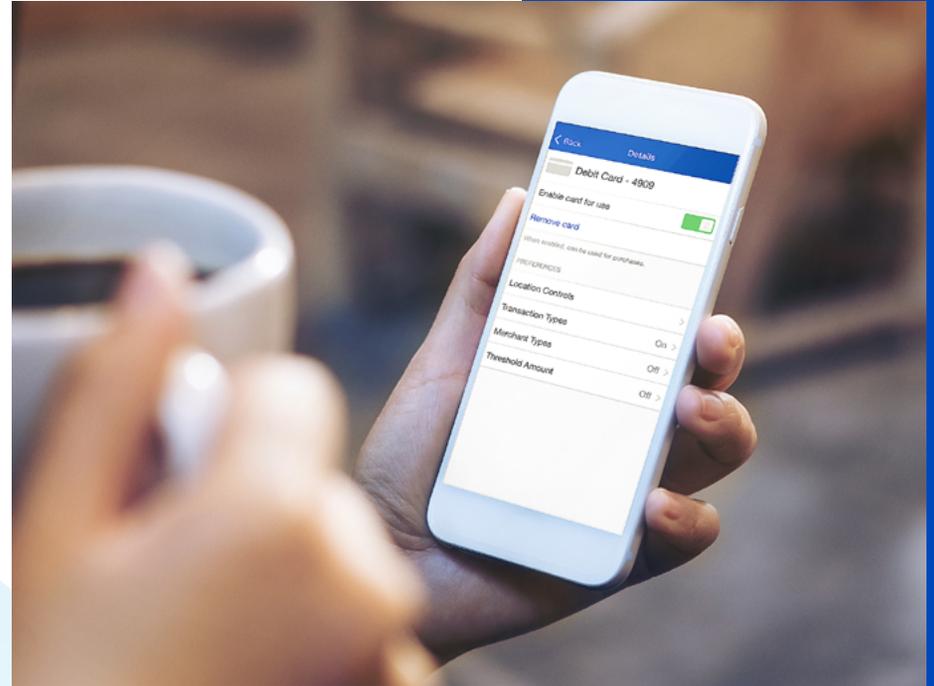
Download the Bank of Hawaii Mobile App

- 1 Search for the “BOH Mobile Banking” app in the Apple App Store or Google Play Store
- 2 Sign in with your e-Bankoh login
- 3 Check your balance, deposit checks and more



Withdraw cash using your phone from select ATMs* with Cardless Cash

- 1 Tap the *Cardless Cash* icon
- 2 Select an account and enter an amount to withdraw
- 3 Tap *Scan*, and point your phone’s camera at the QR code on the ATM screen
- 4 The ATM will provide your cash quickly and securely



Deposit checks using your phone with Mobile Deposit

- 1 Tap the “+” button and then the *Deposit* icon
- 2 Sign the back of your check and write “For BOH Mobile Deposit Only” above your signature
- 3 Take a photo of the front and back of your check
- 4 Select an account and enter the check amount
- 5 Hit *Continue* and *Approve* if you agree



Activate Debit Card Controls for added card security

- 1 Tap on the *More* icon, then *Card Controls*
- 2 Select a card to manage (you can set custom rules for each card)
- 3 Set custom rules (turn your card on or off, control where it’s used, set spending limits and more)

*Not available at HawaiiUSA FCU locations



Send or receive money with people you trust with Zelle®

- 1 Tap on the “+” button, then *Zelle*
- 2 Select *Send*, *Request*, or *Split*
- 3 Select a recipient or enter a name, U.S. mobile number or email
- 4 Enter the amount and select account. Tap *Review* to continue
- 5 Review information, then tap *Send* (or *Request*, or *Split*)
- 6 You will receive a confirmation

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 **Bank of Hawaii**

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