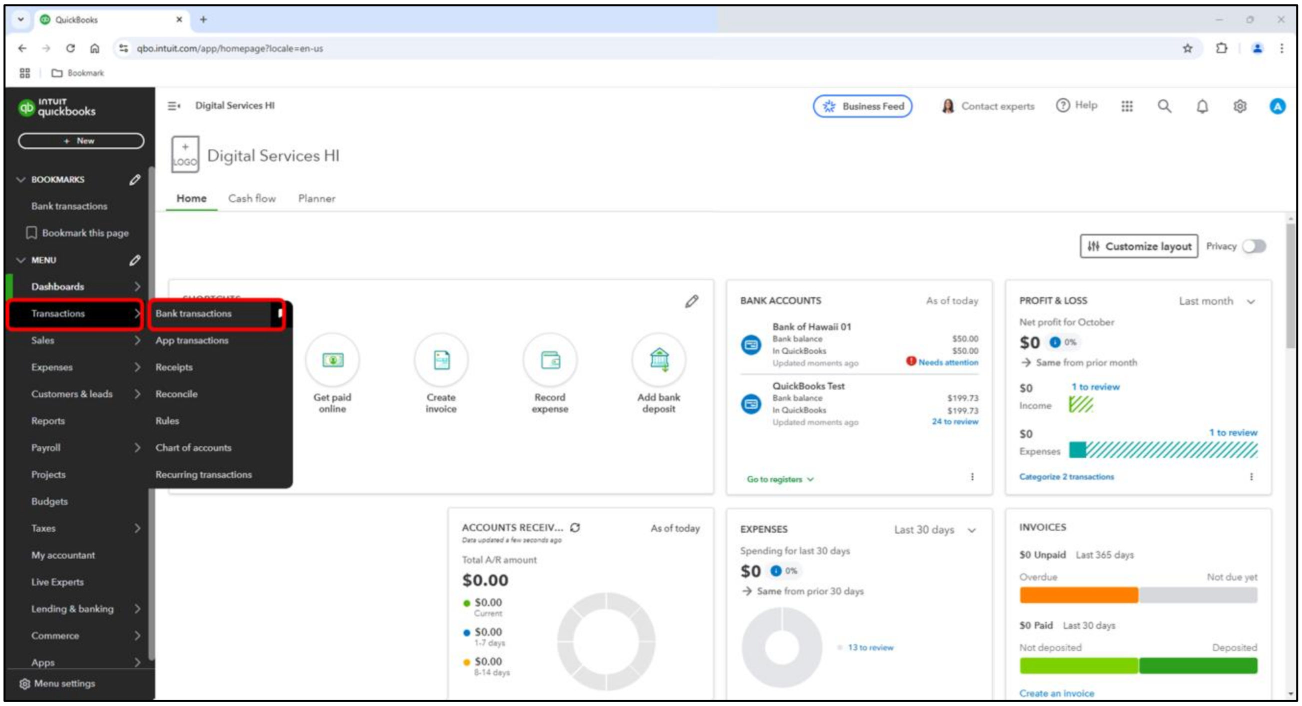
How to link your Bank of Hawaii account to QuickBooks

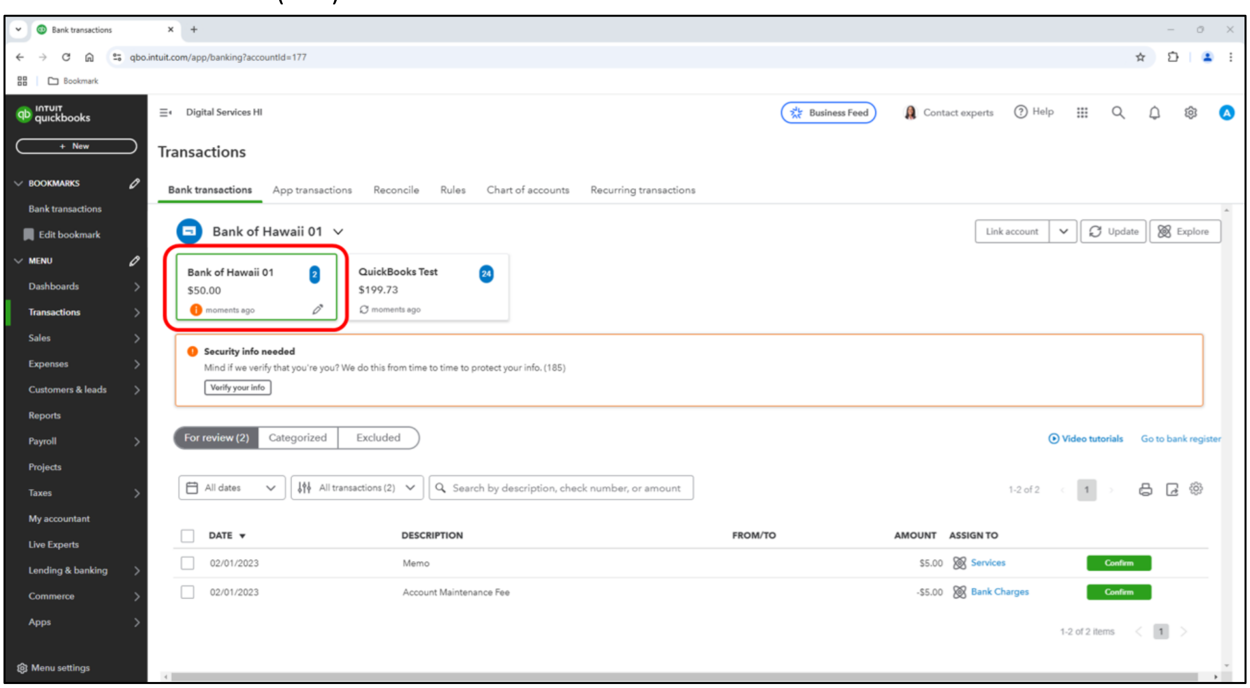
Updated as of April 3, 2025

Please see below for instructions provided to reconnect your Bank of Hawaii accounts to **QuickBooks.**

1. Log into **QuickBooks.**
2. On the **Left Navigation Menu**, select **Transactions → Bank transactions.**



3. Identify the **Bank of Hawaii** account tile.
4. **De-link the Bank of Hawaii account.**
   a. Select the "Pencil" (edit) icon on the Bank of Hawaii account tile.

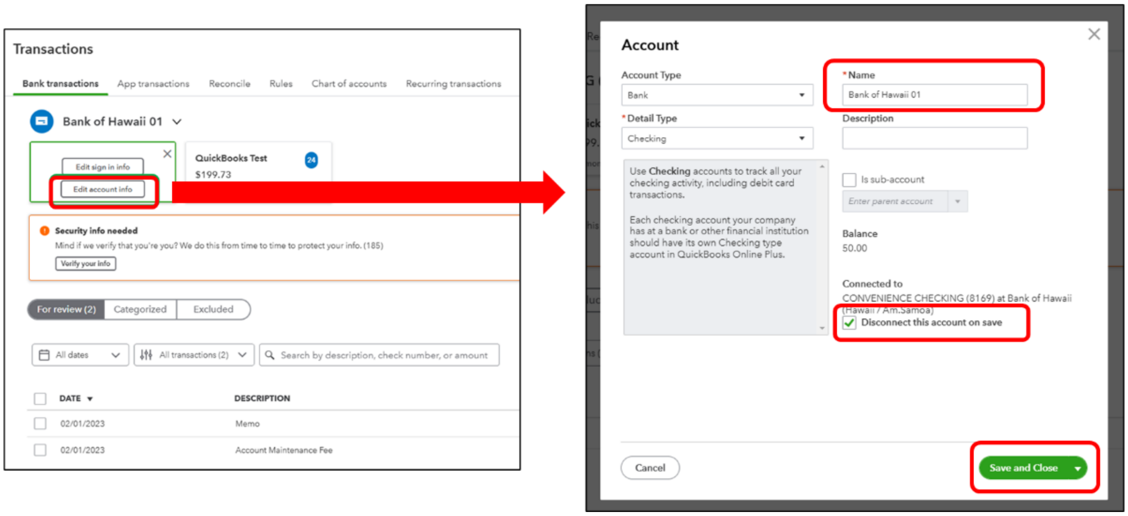


   b. Select "Edit account info"

i. **IMPORTANT:** Please note the **name of your existing account** by referring to the "Name" field (e.g., "Bank of Hawaii 01" in this walkthrough). You will need to add this account back after relinking your Bank of Hawaii account.

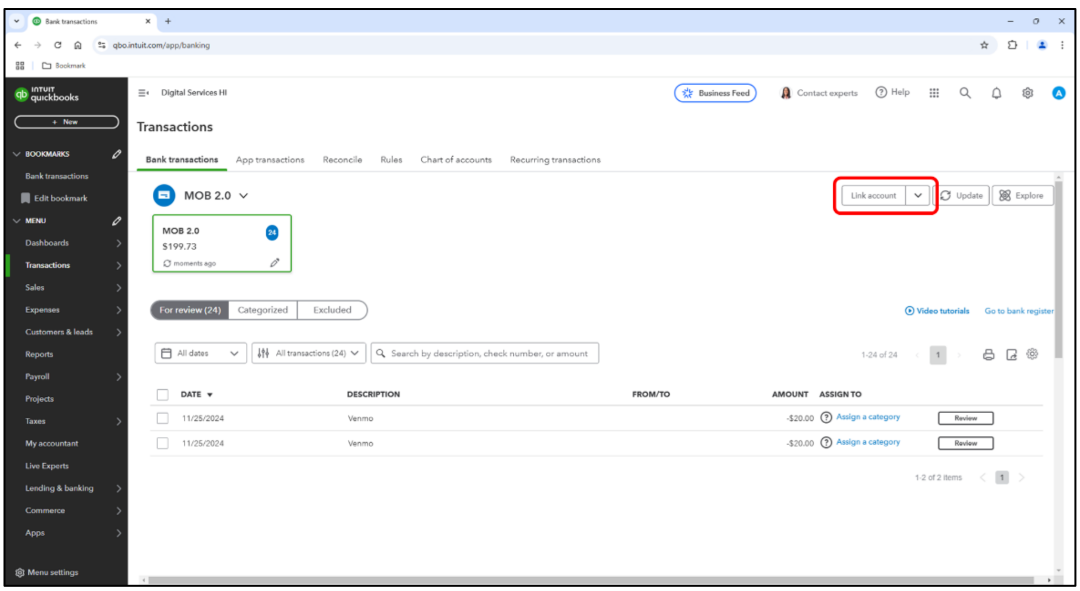
c. Select **"Disconnect this account on save"**

d. Select **"Save and Close"**

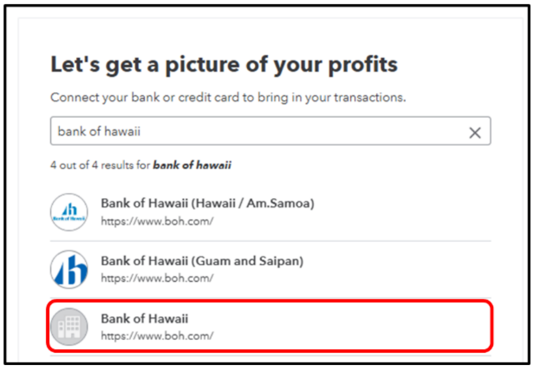


5. **Re-link the Bank of Hawaii account.**

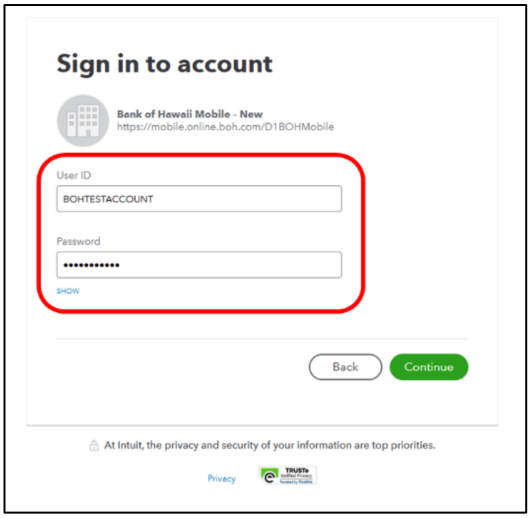
a. On the right-hand side, select **"Link account"**



b. Search and select **"Bank of Hawaii"**



c. Authenticate with your **Bank of Hawaii** login credentials.

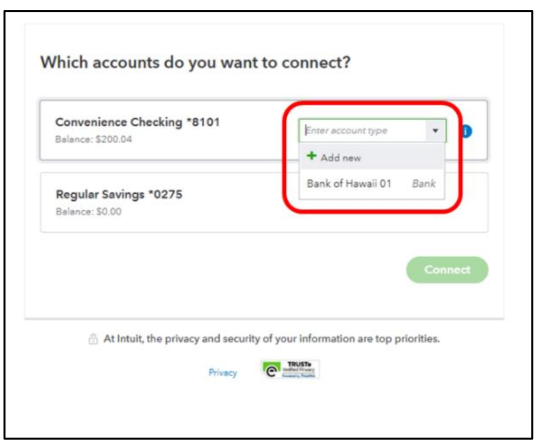


d. Select your **bank region (Hawaii or Guam/Saipan/Palau)** and complete **verification process** by sending a one-time code to your phone number via call/text.

e. Select the **Bank of Hawaii account** you would like to connect.

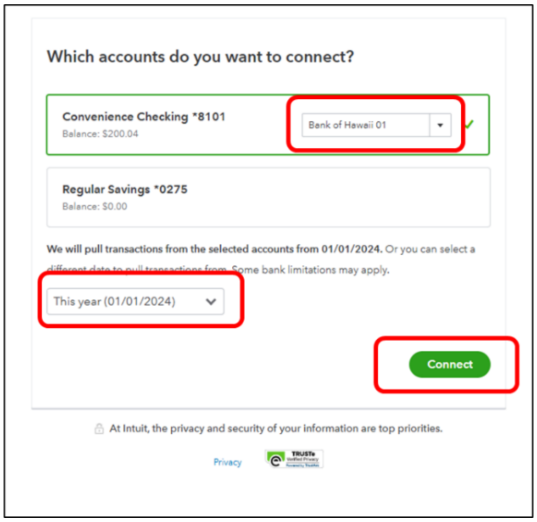
   i. In the "Enter account type" dropdown, **select your existing account** (e.g., "Bank of Hawaii 01" in this walkthrough).

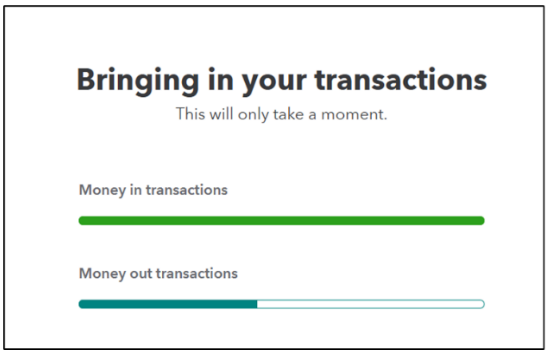
   ii. **Do NOT** choose "Add new" unless you intend to add a new account to QuickBooks.

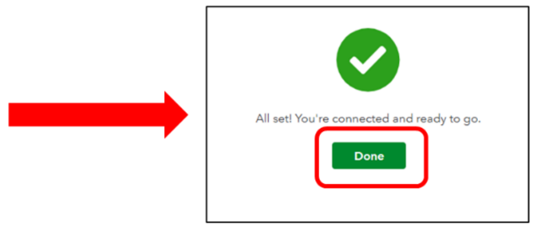


f. Select **date range** "This year (01/01/2024)"

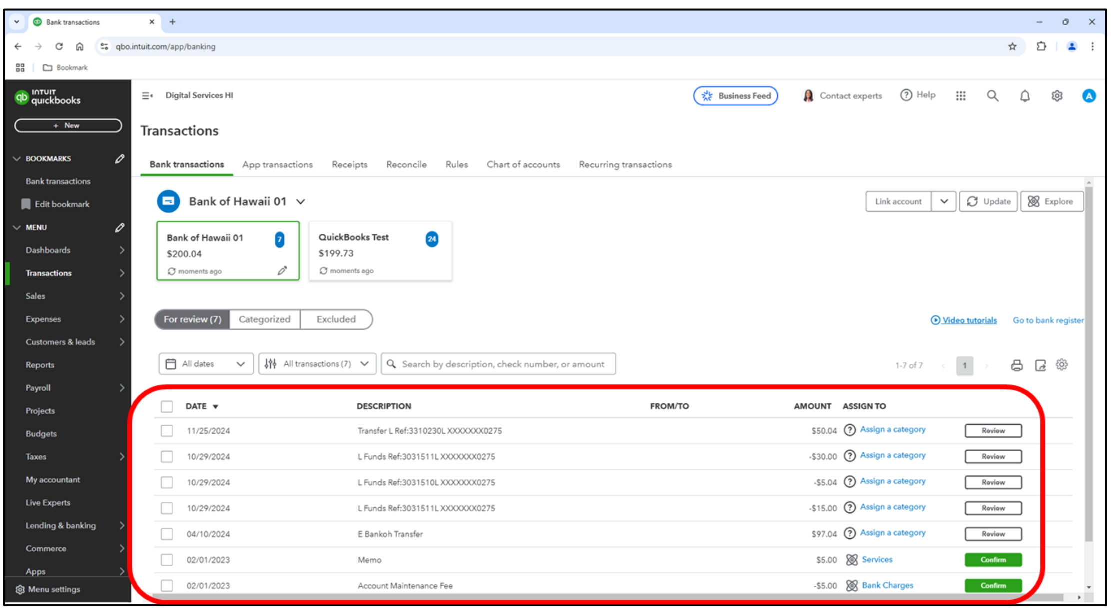
g. Select **Connect** and then complete final verification process if prompted.



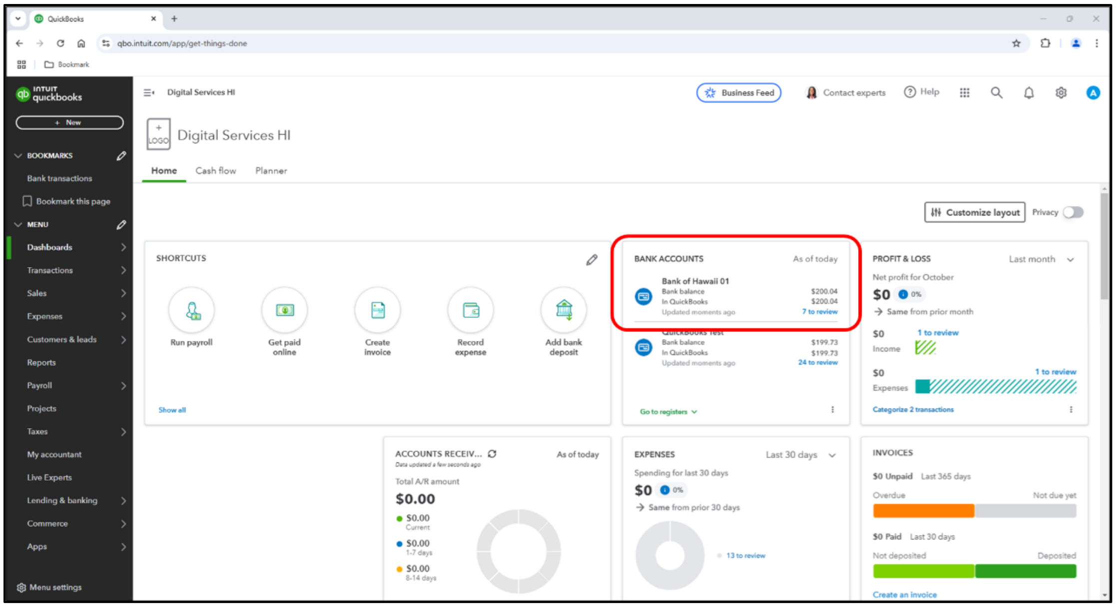




After completing these steps, the system automatically syncs up with the account transactions.



The Bank of Hawaii account will sync on the home/dashboard page as well.



QuickBooks
qbo.intuit.com/app/get-things-done
Bookmark
intuit quickbooks
+ New
BOOKMARKS
Bank transactions
Bookmark this page
MENU
Dashboards
Transactions
Sales
Expenses
Customers & leads
Reports
Payroll
Projects
Taxes
My accountant
Live Experts
Lending & banking
Commerce
Apps
Menu settings
Digital Services HI
Business Feed
Contact experts
Help
Digital Services HI
Home
Cash flow
Planner
Customize layout
Privacy
SHORTCUTS
Run payroll
Get paid online
Create invoice
Record expense
Add bank deposit
Show all
BANK ACCOUNTS
As of today
Bank of Hawaii 01
Bank balance $200.04
In QuickBooks $200.04
Updated moments ago
7 to review
Bank balance $199.73
In QuickBooks $199.73
Updated moments ago
24 to review
Go to registers
PROFIT & LOSS
Last month
Net profit for October
$0
0%
Same from prior month
$0
1 to review
Income
$0
1 to review
Expenses
Categorize 2 transactions
ACCOUNTS RECEIV...
As of today
Data updated a few seconds ago
Total A/R amount
$0.00
$0.00
Current
$0.00
1-7 days
$0.00
8-14 days
EXPENSES
Last 30 days
Spending for last 30 days
$0
0%
Same from prior 30 days
13 to review
INVOICES
$0 Unpaid
Last 365 days
Overdue
Not due yet
$0 Paid
Last 30 days
Not deposited
Deposited
Create an invoice