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BANKOH BUSINESS CONNECTIONS

QUICK REFERENCE GUIDE User Maintenance

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User Maintenance Permission

Grant the user permission to the various features and function that your company has access. This may include Payments/Transfers, Reporting, Risk management, Administrative and Alert functions.

Navigation Bar

- The Navigation Bar on top of the view provides sequential steps to Add/Modify a user.
- Following the Step Navigation workflow sets the order of permissions, assigning accounts and applying limits as applicable to the user.
- The Step Bar Circles will change to blue as you continue through the setup process

Example: A User cannot access Apply Limits sections unless the user has set up Payment Permissions in Step 2.

0	2	3	(4)
Define User	Set Permissions	Assign Accounts	Apply Approval Limits

Define User

Note: all fields with an asterisk require an entry.

- 1. Select User Maintenance from the Administration & Settings menu.
- 2. On the User Maintenance widget, click Add New User.

Ah Bank of Hawaii	Home	Payments / Transfers	Fraud / Risk Management	Reporting	Administration & Settings	Other Links
User Maintenance		XXXA			User Maintenance Preferences Contact Center Import Alerts Center Audit Information	Lynn Surayan Last Login: 08/30/2020 01:35 PM Add Widget
Or Add New User Control Con]					O9/06/2020 10:58 AM Users

3. In the User Information section, enter a User ID and User Name.



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	Define User	2 Set Permissions	Assign Accounts	4 Apply Approval Limits	
User Information	3		5		
• User ID			Email		
• User Name			Phone		
• Company			Mobile Phone Number		
Address			Fax		
Add another address lir	ne 4		 Locale English (United States 	* Time Zone) × v Pacific/Honolulu	¥.
-	-			6	
State/Province	Postal Cod	le		•	

- 4. Optional. Enter the City, State/Province, and Postal Code.
- 5. Enter users *Email* address, Phone, Mobile Phone number(s) are optional.
- 6. Locale and Time will default.
- 7. Enter Password. In the *Repeat New Password* field, enter the password again.

Password		
* Password		
* Repeat New Password		
Repeat New Password		
* Repeat New Password		

- 8. Check the **Disable User** checkbox if you want this user to be in the system, but inactive and therefore unable to log into the Client application.
- 9. Optional. If you want this user to receive notification when an alert created by him or her changes, check *the Send notification when an alert changes* checkbox.
- 10. The *Copy an Existing User's Permissions* option lets you select a user from the company associated with the user you're creating and assign his or her permissions to the new user. You will still be able to modify any of these user permissions in later stages of the process.

Use the drop-down to select an existing user whose permissions you want to copy to the new user you are creating.

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If you do not use the copy function you can go to "Set Permissions".

1	2	3	
Define User	Set Permissions	Assign Accounts	Apply Approval Limits

• If you choose to use copy function note that all user permissions to features and functions such as payments, reporting, risk management, administration, and alerts as well as account entitlements and limits are copied to the newly created user.

* Repeat New F	assword
Admin Sett	ings
Disable U	ser 8
Send notin personal alert.	fication when an alert changes User will be notified (via email) of a change to a . Or if an administrator, user will be notified of a change to any company alert.
	isting User's Permissions 10
Copy an Ex	
Copy an Ex Existing User	
Copy an Ex Existing User Select	*

11. Click *Continue*.

Set Permissions

Permission sections allows the user access to Payments, Reporting, Risk Management, Administration and Alerts. Permissions will vary depending on the Company Level Entitlements.

1. Click on *Payments* Tab.

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- **Select Payment** Types allows the user to setup payment type permissions Wires, Transfers, Loans, ACH.
- Assign Payment Permissions allows the user to setup and generate payment(s) for Wires, Transfers, Loans and ACH for View, Manage Modify, repair, confidential, Approve Own, Auto Approver and number of Approvals required. Payment Permissions can be assigned to user(s) by Group or by Payment type. Payment Permissions by Group allows a user to quickly assign permission). Permissions Payments by Type allows a user to assign permissions by payment type (example Wire Domestic, Wire International).

Payment Tab Screenshot

Payments Reporting Risk Managemen	t Administration Alerts	
Select Payment Types		0 Payment Types Selected
Select payment types within each payment group		
Select All		
Transfer		
Select All		
Transfer		
Loans		
Select All		
🗌 Loan Payment		
Wires		
Select All		
U Wire - International	Wire - Domestic	
ACH		
Select All		
Payroll	Corporate Trade Exchange	Cash Concentration/Disbursement
Consumer Collections	Tax Payments	Consumer Payments
Corporate/Vendor Payments	Cash Concentration	Cash Disbursement
Consumer Collections/Payments	Child Support Payments	Corporate Collections
NACHA File Import		
 Assign Payment Permissions 		
Payment Settings		
Must select beneficiaries from Contact Center for: Pa	ments 🗌 Templates	
Assigned Permissions		Assign Permissions By Each Payment Group By Each Payment Type
Select All		

- 2. Click On *Reporting* Tab.
- Reporting Tab allows the user to setup various types of reporting functions: Admin Reports, Balance and Transactions, eStatement, Legacy Reports, Image search, Check Inquiry and Payment Reports.

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Reporting Tab Screenshot

		1 Define User	2 Set Permissions	Assign Accounts	Apply Approval Limits
	2	benne ober	Sectembolio		
Payments	Reporting	Risk Management	Administration	Alerts	
Select All					
Admin Reports					
Select All					
User Permissi	ions - Client		User Permissions		
Balance & Transacti	ions				
Select All					
U Wire Transact	tion Report		Current Day Trans	actions	Previous Day Transactions
SWIFT MT940	Export		BAI Data Export		QuickBooks Data Export
CS Basic Expo	ort		🗌 Quicken Data Expo	ort	
eStatements					
Select All					
eStatem ents					
Legacy Reports					
Select All					
Legacy Repor	rts				
Image Search					
Select All					
🗌 Im age Search	1				
Recurring Payment	Exceptions Report				
Select All					
Recurring Pay	yment Exceptions				
Check Inquiry					
Select All					
Check Inquin	Ŷ				
Payment and Templ	late Background Proc	essing Status			
Select All					
Payment and	Template Backgrou	und Processing Status			
Payment Reports					
Select All					
Template Det	tails		Payment Details		
Add User	Continue	Back Cancel			

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- 3. Click On *Risk Management* Tab.
- Risk Management allows the user to setup various types of risk functions: Check Issue/Voids, Positive Pay Process, Stop Payment and Cancel Stop.

Risk Management Screenshot

		Define User	Set Permissions		Assign Accounts	(4) Apply Approval Limits
Payments	Reporting	Risk Management	Administration	Alerts		
Select All		3				
Check Services					Stop Payments	
Select All					Select All	
Check Issue/Void					Place Stop	
View Manager Approve Own	ge 🗌 Approve 🗋 Auto Approve				☐ View ☐ Manage ☐ ☐ Approve Own ☐ Au) Approve to Approve
Import Check Issu	e/Void				Cancel Stop	
View Manage Approve Own	ge 🗌 Approve				☐ View ☐ Manage ☐ ☐ Approve Own ☐ Au] Approve to Approve
					Positive Pay Processing	
					Select All	
					Positive Pay Processing	
					View Manage Approve Own Au] Approve to Approve
Add User C	ontinue Ba	ick Cancel				

4. Click On Administration Tab

Administration Tab allows the user to setup various types of administration functions:

Audit Information, Rename Accounts, Email Recipient and Groups, Import Maps, Beneficiary Address Book, Contact Types, User Administration, Manage Template Groups, Bill Payment and Statements.



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Administration Tab Screenshot

Payments	Reporting	Risk Management	Administration	Alerts	
Select All			4		
General Administratio Select All Audit Information View Bank Account Set View Recipients	n tings ge			-	User Administration Select All User View Manage Approve Update User Settings Approve Own Auto Approve Other Links
View Mana Bank Account Filt Manage ACH Company Fil	ge ers ters			-	Select All BBC Resource Center View
☐ Manage Import Map ☐ View ☐ Mana	ge			-	Payment Administration Select All Payment Template Groups View Manage
Beneficiary Address B Select All Beneficiary Addre View Mana Approve Own Contact Types Business Add User	ook ss Book ge Approve Auto Approve Employee C Continue B.] Individual ack Cancel		-	

5. Click On *Alerts Tab*.

• Alerts Tab allows the user to setup various for administration functions: Admin Alert, Reporting Alerts, Payment Alerts, Risk Management Alerts.



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Alerts Tab Screenshot

		1) Define User	2 Set Permissions	3 Assign Accounts	(4) Apply Approval Limits
Payments	Reporting	Risk Management	Administration A	lerts 5	
] Select All					
Admin Alerts					
Select All					
🗌 User Mainten	nance		Beneficiary Address Bo	ok Maintenance	Legacy Report Received
Reporting Alerts					
Select All					
Closing Avai	lable Balance Checki	ing	Summary Balance		Transaction Notification
Closing Ledg	er Balance Checking	9			
Payment Alerts					
Select All					
Processed			Approver Rejected		Payments Awaiting My Approval
Automatical	y Created				
Risk Management /	Alerts				
Select All					
Positive Pay I	Decision Pending Ap	oproval	Positive Pay No Suspect	t Items	Positive Pay Cutoff Time is Approaching
Positive Pay	Suspect Items				
Add User	Continue	ack Cancel			

- 6. Once all permissions have been entitled.
- 7. Click *Continue* to advance to Assign Accounts.

Assign Accounts

Assign Accounts allows a user to view bank accounts, ACH Originators, Restricted Templates and Legacy Reports.

- There is the ability to select all permissions for a single account with a single click.
- There is the ability to select all accounts for a single permission with a single click.
- There is the ability to select all account for all permissions with a single click.
- There is the ability to select all accounts for all permissions in a Permission Group Type (Payments, Reporting, Risk Management).
- Select the All Current and Future Accounts which will assign all accounts currently enabled for that feature as well as any new accounts added in the future.
 - 1. Bank Accounts Tab assign account(s) to authorize user.

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Bank Account Tab Screenshot

Define Us	er	Se	t Permissio	ons		Assign /	Accounts		Apply	Approval L	imits			
Bank Accounts ACH Originators	Restri	icted Tem	plates	Lega	cy Rep	orts								
er Select fields -														
Apply All Current and Future Accounts														
			🗆 Payme	nts						(Report			
ccounts	All	Transfer From	Transfer To	Loans	Wires	Deposit eNotice	Business Cash Advantage Stmts	Dep Stmts Hawaii	Dep Stmts Guam	Analysis Stmts	Business Credit Line Stmts	Commercial Loan/Line Stmts	Image Search	Check Inquiry
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Et della seconda della														
Environmental loss and an of the														
Roman and Andrew State														
Annalas Robas (1884) 18 (18														
Related to Relating Street 18														
the account accounts on														
Diff has an other off														
MARKET AND AN ADDRESS OF														
Real thread second in the														
iewing 1-10 of \$9 records										Disg	blay 10 -	per page < P	age 1	• of 6 >

2. ACH Originators Tab - assign ACH Originators to authorize user.

- There is the ability to select all permissions for a single Originator ID with a single click.
- There is the ability to select all Originator IDs for a single permission with a single click.
- There is the ability to select all Originator IDs for all permissions with a single click.
- There is the ability to select all Originator IDs for all permissions in a Permission Group Type (Payments).
- Select the Apply All Current and Future Originator which will assign all originators currently enabled for that feature as well as any new originators added to that feature in the future.

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ACH Originators Tab Screenshot

Define User Set Permissions Assign	Accounts Apply Approval	Limits
ter Select fields		
Apply All Current and Future Originators		
		Payments
Driginators	All	ACH
and control of the second seco		
	0	
Viewing 1-4 of 4 records	D	isplay 10 • per page < Page 1 • of 1 >
Add User Continue Back Cancel		

3. *Restricted Templates* Tab – assign as needed to authorized user(s).

Restricted Template Screenshot

1 2 3 Define User Set Permissions Assign Accounts	(4) Apply Approval Limits	
Bank Accounts ACH Originators Restricted Templates Legacy Reports		
Filter Select fields -		
Apply All Current and Future Templates		
Templates	All	Templates
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REPORTED AND A REPORT THAT AND		
and the heat	0	
toruntumortationmental canadi and tor Leaven level form		
Viewing 1-4 of 4 records	Display 10 👻 per page	< Page 1 + of 1 >
Add User Continue Back Cancel		

- 4. *Legacy Reports* Tab- allows various report(s) to be assigned to user.
- All Legacy Report ID/Report Types (ACH Returns, ACH Reject, FX Rate Table and Financial EDI) will appear in a grid as requested by client. With the ability to select Legacy Report IDs

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individually or to select all at once.

• Select the All Current and Future Accounts which will assign all accounts currently enabled for that feature as well as any new accounts added to that feature in the future.

Legacy Reports Tab Screenshot

Bank Accounts ACH Originators Restricted Templates Legacy Reports				
lilter Select fields - 4				
Apply All Current and Future Legacy Reports	D	D		
Legacy Reports	All D	Legacy Reports		
CONTRACTO ANY BRANK ANY BRANK TARAN	0			
INTERNET ALCOHOLING ACCOUNTS AND A				
CONTRACTOR AND ADDRESS ADDRESS ADDRESS	0			
UNITED BUILD BEAM AND BEAM AND				
CHECK TO ADD MARKS. ADD MARKS. MarkS	0			
INCOMENDATION AND INCOMENDATIONA AND INCOMENDATION AND INCOMENDA	O			
of the state of the second sec	0			
UNITATION ADDRESS ADDRESS AND	0			
ANY COMPONENT OF THE OWNER OF THE OWNER	0	2		
ANY TRANSPORT FOR THE PARTY OF THE PARTY		•		

Apply Approval Limits

If any Payment Types were permitted on Set Permissions with the Approval action determines if the Apply Limits step is available.

There are two Tabs:

- Overall Approval Limits
- Account Approval Limits

1. Overall Approval Limits

Allows a user to setup limits for Wires, Transfer, Loans and ACH

- Transactions Limits
- Daily Limits
- Batch Limits (ACH Only)
- Quick Apply Limits allows the value entered to pre-populate all payment types below

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Overall Approval Limits Screenshot

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2. Account Approval Limits

Account Approval Limits can be setup for Wires, Transfers, Loans and ACH

- Transactions Limits
- Daily Limits
- Batch Limits (ACH Only)
- Quick Apply Limits allows the value entered to pre-populate all payment types below



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	1) Define User	2 Set Permissions	3 Assign Accounts	Apply Approval Limit
Overall Approval Limits	s Account Approval Lim	its		
Limits are applied at Approval. Transfer Loans	Daily Limits are a cumulative limi Wires ACH	t for all payments approved w	vith the same Value Date.	
Bank Accounts	Account Number	Quickly Apply Limits A	dvanced Account Permissions	Show Hide
Train Company	Account Number			
21.417 8012201-01	10000000000			
			Display 10 - per page < P	age 1 • of 1 >
Viewing 1-2 of 2 records				

Final Step - Add User

- 1. After the Define User, Setup Permission, Assign Accounts and Apply Limits have been entitled.
- 2. Finish by clicking on Add User.
- 3. User must be in Approved Status for changes to take effect.





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Contact information

For more information, contact Cash Management Services at the following: Hawaii: (808) 694-8021 Toll-free: (877) 232-0118 Guam: (671) 479-3629 or (671) 479-3633 Email: cmsrequest@boh.com

