An Bank of Hawaii

BANKOH BUSINESS CONNECTIONS

Quick Reference Guide Positive Pay Import

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Bankoh Business Connections (BBC)

Importing Issues and Voids

The primary action function Import Check Issue/Void File in Check Issue Management allows you to submit check issue information originating from your accounting system. Using the export capability of your accounting system, you can create a file of check reports and import the check data into BBC.

Positive Pay Import File Format

- 1. Create a Check Issue or Check Void file from your accounting system.
- 2. Export the file to CSV format. The fields must be in the following order:

Required Data	Definition	Data Format	Example
Check Date	Date of the issue or void	MMDDYYYY (requires 8 digits; with leading zero, no dash or slash allowed)	"09012020"
Serial Number	The serial number of the check.	Numeric (10 digits max)	"1234567890"
Amount	Amount of check	Numeric (no dollar sign, no commas)	"1500.00"
Account Number	The account the check was written against	Numeric (requires 10 digits)	"0012345678"
Payee Name (opt.)		Max of 50 characters	

Sample File – Check Date, Check Number, Amount, Account Number

	А	в	С	D	Е			
1	Check Date	Serial Number	Amount	Account Number	Payee Name			
2	09012020	1234567890	1500.00	0012345678				
3	09012020	1234567891	255.00	0012345678	DOE, JOHN			
4								
E COM P	osPav Import File	- Notepad						
File	Edit Format	View Help						
Check Date,Serial Number,Amount ,Account Number,Payee Name 09012020,1234567890,1500.00,0012345678 09012020,1234567801,255,00,0012345678 "DOE JOHN"								
09012020,1234567891,255.00,0012345678,"DOE, JOHN"								

Note: The first row of the CSV file will not be imported but is required in order to import all records. The second line of the import file is the first row to be imported.



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Import a Check Issues or Check Void File

1. From Fraud / Risk Management, select Fraud / Risk Management.

h Bank of Hawaii	Home	Payments / Transfers	Fraud / Risk Management	Reporting	Administration & Settings	Other Links
			Fraud / Risk Management	1		MYRA SMITH Last Login: 09/09/2020 11:39 AM
Home	425	322332				Add Widget 🗸

- 2. Scroll to Check Issue Management.
- 3. On the Check Issues/Voids tab, click Import Check Issue/Void File.

Check Is	sue Manageme	^{nt} 2							
Chec	k Issues/Void	s Imp	orted Files						
								O 08/25	/2020 03:5
⊕ Add Cl	heck Issue/Void	⊕ Import	Check Issue/Void File	e					•
⊕ Add Cl Filter Se	heck Issue/Void	⊕ Import	Check Issue/Void File	e			Set As Defau	All Checks Includin	g Test Check
⊕ Add Cl Filter Su	heck Issue/Void elect fields Actions	⊕ Import of Status	Check Issue/Void Fik	e From Account	Date	Amount	Set As Defau Payee Name	ult All Checks Includin	g Test Check: Memo
 Add Ci Filter S All 	heck Issue/Void elect fields Actions View	Import	Check Issue/Void Fik	e From Account	Date 06/09/2020	Amount 43.36	Set As Defau Payee Name	All Checks Includin Type Issue	g Test Check: Memo

- 4. On the *File Import* page, select one import map ("Check Issue Format" or "Check Void Format").
- 5. In *File Section*, select the following:
- Load the file in test mode Optional, to test format of the file.
- Browse to select CSV file for import.

Note: Check the **Load the file in test mode** box if you want to test load and validate the files before officially loading them. This will let you verify that the data is populated correctly in the system. Test mode segments test files from active, production files.

- The status of files imported in test mode will be appended with "test xxx". For example, "test entered", "test approved", etc.
- Records created as "test" are only eligible for the view and delete action.
 - 6. Click *File Import*.

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	Гие ітроп	XXXXXXXX X	XXXXX	XXB
File Imp	oort 4			
Format S	ection			
	Format Name	Description	Payment Method	Payment Type
0	CheckIssueFormat	BOH Standard Check Issue File in csv Format	Check	Import Check Issue/Vo
0	CheckVoidFormat	BOH Standard Check Void File in csv Format	Check	Import Check Issue/Vo
Viewing 1	-2 of 2 records			Display
File Section	on 5			
File Section	on 5 e file in test mode.			
File Section	e file in test mode.			

 A message appears in a green notification bar telling you that the file has been queued for import. The *Imported Files* tab of the Check Issue Management screen appears; there you can see the status of the file. Notate the job ID.

IMPORTANT: Locate Job ID and click *View* from the Action column. File is queued but will not be processed until in *Approved* status.

Check Issue Management			*
Check Issues/Voids	Imported Files		
√SuccessFile queued for in	nport. Job ID is 224511. 7		► Details
Import Check Issue/Void Fil Filter Select fields	le •		 Reconstruction All Accounts

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8. The imported check issue file has to be approved from this screen. To view the individual items in the import file before approval, in the *Actions* column, select *View*.

All	Actions	Import Date	File Name	Status	# It	Total Am	# Iss	Total Issue Am
	Approve 👻	08/31/2020 20:14:23	ARP Test Small 1537 Issue2 CSV.c	Imported	7	13,909.13	0	0.00
	View View	ete 16:21	ARP Test Small 1537 Issue2 CSV.c	Rejected	0	0.00	0	0.00

9. File can be Approved or Deleted.

Note: Check issues/voids must be approved by the cutoff time for the system to process check issue/void the same day.



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FAQ - Frequently asked questions

Q: Why is the file rejected after importing?

- A: There are a number of reasons the file may reject:
- The format of the CSV file may not be correct
- · The user does not have the correct permission to import a file
- The account number (must be 10 digits) is incorrect
- The file is a duplicate (if file is not a duplicate, change check issue date).

Click on *View* in *Actions* column to access File Import Details for Failed Records. If Status show *Rejected*, see explanation in the *Reason* column.

Check	Check Issue Management 🛠								
Che	ck Issues/Voids	Imported Files							
 Import Check Issue/Void File G 08/31/2020 08:25 P Filter Select fields All Accounts 						08:25 PM			
Ali	Actions	Import Date	File Name	Status	# It	Total Am	# lss	Total Issue Am	#≵
	Approve 👻	08/31/2020 20:14:23	ARP Test Small 1537 Issue2 CSV.c	Imported	7	13,909.13	0	0.00	7
	View	08/31/2020 19:16:21	ARP Test Small 1537 Issue2 CSV.c	Rejected	0	0.00	0	0.00	C



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File Import Details for AR	e Import Details for ARP Test Small 1537 Issue2 CSV.csv						
Failed Records							
📑 Export 🛛 🔒	Print						
Import Type	Status	Reason	☆				
Check Managem	Rejected	Failed to process file ARP Test Small 1537 Issue2 CSV.csv at 2020-09-01 05:16:22.					
Check Managem	Rejected	Contents identified as duplicate for file ARP Test Small 1537 Issue2 CSV.csv. Load Abo	orted.				
<			>				
Viewing 1-2 of 2 rec	ords	Display 50 - per page < Page 1 -	of 1 >				



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Contact information

For more information, contact Cash Management Services at the following: Hawaii: (808) 694-8021 Toll-free: (877) 232-0118 Guam: (671) 479-3629 or (671) 479-3633 Email: cmsrequest@boh.com

