

March 17, 2017

**RE: Important Information about the Bankoh Business Connections (BBC) Conversion**  
**Conversion date for Guam/Saipan/Palau – Monday, April 17, 2017 (Chamorro Standard Time)**  
**Conversion date for Hawaii/American Samoa – Monday, April 24, 2017 (Hawaii Standard Time)**

At Bank of Hawaii, our goal is to provide you with the best online Cash Management products and services available today. As we announced in August 2016, Bank of Hawaii is in the process of converting our Bankoh Business Connections (BBC) online banking service to next generation technology. The new BBC will combine a modern interface with a broad range of capabilities to provide you with easy and secure access to your online banking.

### Important Information about the Conversion

- **Guam/Saipan/Palau** – Access to BBC will not be available during the conversion weekend from 6:00 p.m. on Friday, April 14, 2017 (ChST) until 12:00 p.m. on Sunday, April 16, 2017 (ChST). We recommend that you plan your weekend use of BBC accordingly.
- **Hawaii/American Samoa** – Access to BBC will not be available during the conversion weekend from 6:00 p.m. on Friday, April 21, 2017 (HST) until 12:00 p.m. on Sunday, April 23, 2017 (HST). We recommend that you plan your weekend use of BBC accordingly.
- In an effort to make the conversion as seamless as possible, Bank of Hawaii will be offering several complimentary two-hour training classes from Thursday, April 6 through Wednesday, April 12, 2017 (HST).  
To register for a training session, please visit <https://www.boh.com/apps/bbc/> and click on the link for Bankoh Business Connections User Training Schedule. Space per class is limited, so we recommend you sign up as soon as possible.
- Your login credentials and links to a comprehensive resource center with training videos and Quick Reference Guides will be provided at the time of training. If you are unable to attend one of the training sessions, please follow-up with your company's system administrator to receive your login credentials.

Enclosed is a flyer that summarizes the capabilities and functionalities of our new BBC platform. Please note that users who have two or more years of inactivity on the BBC system prior to February 28, 2017 will not be migrated to the new platform.

Thank you for choosing Bank of Hawaii for your Cash Management needs. It's our privilege having you as a customer. If you have any questions, please call us at (808) 694-8021 or toll-free at 1-877-232-0118, or email us at [connections@boh.com](mailto:connections@boh.com).

Member FDIC