**BANKOH BUSINESS CONNECTIONS 3.0** 

# **QUICK REFERENCE GUIDE**

### eStatements and Image Search

Ah Bank of Hawaii

### eStatements

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#### Search and Download

The eStatements search feature lets you search for specific eStatements based on statement type and date.

1. From *Reporting*, select *eStatements*.

h Bank of Hawaii	Home	Payments/Transfers	Fraud / Risk Management	Reporting	Administration and Settings	Kimo Honol Last Login: 02	ulu 2/21/2017 10:11 AM
XXXXXX		XXXX	<b>XXXX</b>	Balance and Reporting	I Transaction	Add Widget	V
				Download			
				Report Man	agement		
				Legacy Rep	orts		
				eStatement	5		
				Wire Transa	action Report		
				Image Sear	ch		

Statement Type – Statement Type selections will be based on User permissions.
 For example, to view your Statement of Account (Hawaii), select Dep Statements 140.

Ah B	ank of Hawaii	Home	Payments/Transfers	Fraud / Risk Management	Reporting	Administration and Settings	Kimo Honolulu Last Login: 04/17/2017 07:27 PM
eStaten	nents		XXXX	<b>XXXX</b>		K K K K K	
16							
2	Statement Type Dep Statements 140						
ľ	Deposit eNotices						

3. *Date Range* – Click on the calendar icon in the *Date Range* field, make a selection and click *Apply*.

1 Ba	ink of Hawa	ii		н	ome	P	aym	ents/T	ransfe	ers	Fra	ud /	Risk	Man	agem	nt Reporting	g Administration an	nd Settings	Kimo Honolulu Last Login: 02/21/2013	7 10
Statem	ents	X	X		R			X	X		3					X	XXX	RAX	BEBE	
* S	tatement Type																			
D	ep Statements 140			~																
* D	ate Range			- 4																
						3	$\mathcal{D}$													
	Last 7 Days			N	ov 20	16		>			Fe	eb 201	17							
Filter	Last 30 Days	Su	Мо	Tu	We	Th	Fr	Sa	Su	Мо	Tu	We	Th	Fr	Sa					
	Last 60 Days	30	31	1	2	2	14	-												
	Last 90 Days				E .	9	4	Ð	29	30	31	1	2	3	4		Account Type	Bank Country Co	de Bank Cod	*
	Month to date	6	Ţ	8	9	40	4	5 42	29 5	30 6	31 7	1 8	2 9	3 10	4 11		Account Type Savings	Bank Country Co	de Bank Code	*
	Month to date Quarter to date	6 13	7 14	8 45	9 46	40 47	4 11 18	5 12 19	29 5 12	30 6 13	31 7 14	1 8 15	2 9 16	3 10 17	4 11 18		Account Type Savings Domand Deposit	Bank Country Co US	de Bank Code	*
	Month to date Quarter to date Year to date	6 13 20	7 14 21	8 45 22	9 46 23	40 47 24	4 11 18 25	5 12 19 26	29 5 12 19	30 6 13 20	31 7 14 21	1 8 15 22	2 9 16 23	3 10 17 24	4 11 18 25	D-1	Account Type Savings Demand Deposit	Bank Country Co US US	140 140	*
	Month to date Quarter to date Year to date Custom Range	6 13 20 27	7 14 21 28	8 45 22 29	9 46 23 30	10 17 24 1	4 41 48 <b>25</b> 2	5 12 19 26 3	29 5 12 19 26	30 6 13 20 27	31 7 14 21 28	1 8 15 22 4	2 9 16 23 2	3 10 17 24 3	4 11 18 25 4	D-1	Account Type Savings Demand Deposit Demand Deposit	Bank Country Co US US US	0 <b>de Bank Cod</b> 140 140 140	*

### eStatements

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#### Search and Download (continued)

4. Select account and click *Search*. Results will populate in a table list below.

-	10001334	Occurtica	Occurties	Demand Demant	110	140
	10001234	Operating	Operating	Demand Deposit	US	140
	10004567	Payroll	Payroll	Demand Deposit	US	140
	10009876	Equipment	Equipment	Demand Deposit	US	140
	1.2.45				Display 3 T per page	Page 1
Viewing Searct					propriet page	
Viewing Search eSta	atement Result ES	STM140			onputy per page (	
Search eSta Filter	atement Result ES	•TM140			propuy	
Viewing Search eSta Filter	atement Result ES	TM140 Account Number	Client Account Name	Description Stater	ment Date Stat	tement Size

5. To download an eStatement, select *Download* in the *Actions* column.

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#### Search by Image

To search and view for Images, such as checks or deposit tickets, associated with certain transactions:

1. From *Reporting*, select *Image Search*.

h Bank of Hawaii	Home	Payments/Transfers	Fraud / Risk Management	1 Reporting	Administration and Settings	Kimo Honol Last Login: 02	ulu 2/21/2017 10:11 AM
XXXXXXX		XXX	<b>XXXX</b>	Balance and Reporting	Transaction	Add Widget	
				Download			
				Report Man	agement		
				Legacy Rep	orts		
				eStatements	5		
				Wire Transa	iction Report		
				Image Searc	ch 🚽		

2. *Image Type* – From the Image Type field, select *Check* or *Deposit Ticket*.

h Bank of Hawaii	Home	Payments/Transfers	Fraud / Risk Management	Reporting	Administration and Settings	Kimo Honolu Last Login: 02/	lu 21/2017 10:11 AM
mage Search	624	XHXB	RXXX			Add Widget	•
Image Search							¢
* Image Type	•						
Check Deposit Ticket							

- 3. *Account* Select an account from the dropdown menu.
- Date Click on the calendar icon, make a selection and click Apply.
- 5. *Amount* Leave blank or apply a filter.
- Serial Number Leave blank or apply a filter.
- 7. Click Search.

(

8. Results will populate a table list below the search parameters.



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#### Search by Image (continued)

8. To retrieve the image, click on *Image Retrieval* in the *Actions* column.

Actions	Serial Number	Image Description	Amount	Date
Image Retrieval	23534		4,654.00	06/01/2016
Image Retrieval	23515		260.59	06/01/2016
Image Retrieval	23522		709.35	06/01/2016

9. The image control icons below the image allow the User to manipulate, download or print the image.



- A Toggle image view back/front
- B Invert color (white changes to black and vice versa)

**C** – Rotate image

- D/E Zoom in/Zoom out
- **F** Download/Save image
- **G** Print image

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#### Search by Image (continued)

- 10. For deposit ticket images, a list of offset check images will populate a table list below the deposit ticket image.
- 11. To view the check image, click on View in the Actions column.



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#### **Search by Transaction**

To search and view for images by transactions:

1. From *Account Summary*, click on an account name.

Accounts Account Groups						
Refresh Balances Manage Accoun	t Groups					
✤ Deposit Accounts					Opening Ledger 1,814,440.02	Current Avai 1,814,445
Export Print	••					All Accounts
Be Export ⊖ Print Filter Select fields	- Account Number	Opening Ledger	Relationship Balance	Current Available	Balances As Of	All Accounts
Export  Print Filter Select fields Account Name Business Checking	• Account Number	Opening Ledger 1,178,088.44	Relationship Balance 0.00	Current Available	Balances As Of 05/17/2017 09:50:10	All Accounts Client Account Nat Business Checking
Export  Print Filter Select fields Account Name Business Checking	* Account Number 0000 0001	Opening Ledger 1,178,088.44 635,851.58	Relationship Balance 0.00	Current Available 1,178,088.44 635,851.58	Balances As Of 05/17/2017 09:50:10 05/17/2017 00:26:01	All Accounts Client Account Nar Business Checking

2. On the Transaction Details page, click on an icon to the view the image.

Transaction details as of 05/17/2017 10:10:29.

Cancel

er Select fields		•						Last 7 Days
Account Number	BAI Code	Post Date	Transaction Description	Status	Debit/Credit	Serial Number	↓ Image	Amo
0002	174	05/15/2017	OTHER DEPOSITS	Cleared	Credit	2	$\frac{1100001}{M_{\rm H}^{10}} \frac{1000}{M_{\rm H}^{10}} \frac{1}{M_{\rm H}^{10}}$	793.00
0002	174	05/12/2017	OTHER DEPOSITS	Cleared	Credit		Marrie Ball	425.00
0002	173	05/10/2017	BANK - PREPARED DEPOSIT	Cleared	Credit		Statest Bit -	1,053.00

3. The image control icons allow the User to manipulate, download or print the image.

## **FAQ** Frequently Asked Questions

#### **Image Search**

- Q: Why does my search query return with the result "There is no content"?
- A: We suggest you broaden your search criteria. For example, instead of searching by a specific serial number <u>and</u> a specific date, just search by a serial number, or search by a range of serial numbers, or by a date range.

# **Contact Information**

For more information, contact Cash Management Services at the following: Hawaii: (808) 694-8021 Toll-free: (877) 232-0118 Guam: (671) 479-3629 or (671) 479-3633 Email: connections@boh.com