Digital Token Activation
Bankoh Business Connection (BBC)

Bank of Hawai'i

STEP 1

Download **OneSpan Mobile Authenticator** on mobile device.

At Welcome screen, press *Activate account.*

STEP 2
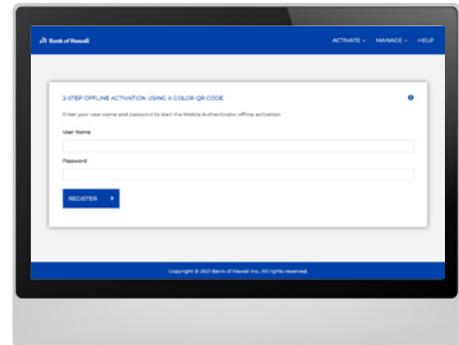
Log into Digital Token Registration site. (Google Chrome recommended):

User Name:
BBC Company ID_User ID
(i.e. 1234567899_John).

Password: Sent via mail or code from current physical token.

STEP 3

Press *Scan*.
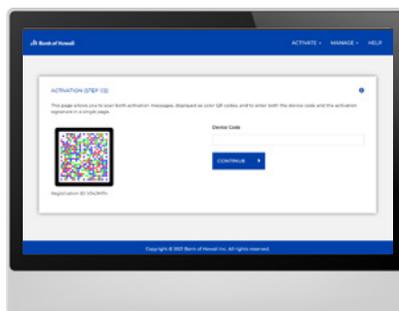
Scan first CRONTO code to obtain "Device Code."

STEP 4
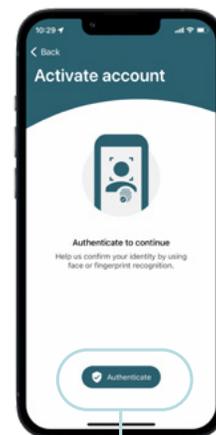
Press *Authenticate* to set up authentication based on mobile device settings (i.e. PIN, fingerprint, or facial recognition).

Hawaii: 808-694-8021   **Guam:** 671-479-3629 or
Toll-Free: 877-232-0118   671-479-3633
                                 Email: cmsrequest@boh.com

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STEP 5
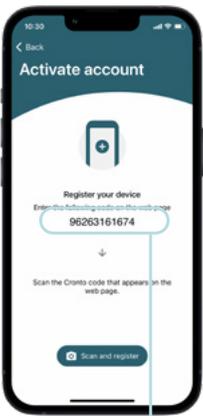
Enter 11-digit device code.
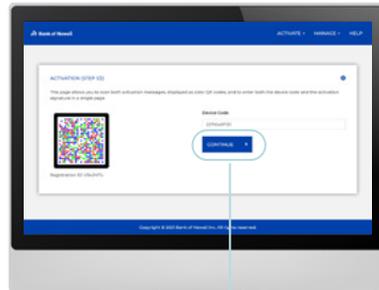
Click *Continue.*

STEP 6

Press *Scan and register.*

STEP 7
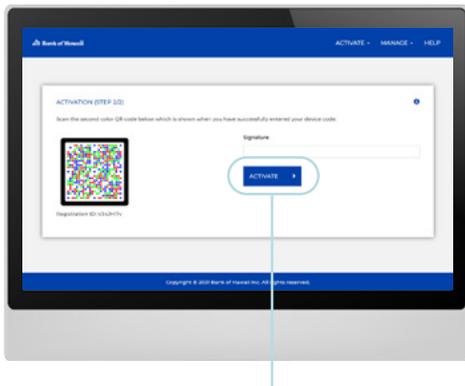
Scan second CRONTO code to obtain "Signature." Enter 6-digit code in signature field. Click *Activate.* Activation completed message will appear on screen.

STEP 8

Press *Done* to complete token activation. At the Warning screen, press *Done* to view one-time security code.

STEP 9

Activation is complete once one-time security code appears. Immediately log in to Bankoh Business Connection for final activation.

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